

Application form - Frequent buyer plan

Store		Date							
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Staff initials and ID	Customer Surname	First name

Address								
Suburb		State		Postcode				

Pets name(s)		Home Phone							
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Circle type of animal(s)

Dog	Cat	Bird	Other	
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Circle brand(s) of food nominated

Nutrience	Advance	Royal Canin	Hill's	Other
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Passion for Pets frequent buyer plan – terms and conditions

1. Purchase any 10 bags of food from your nominated Passion for Pets outlet under the following terms and conditions and receive the 11th bag free.
2. Only applies to brands of food whose companies have agreed to participate in the plan.
3. Only applies to bags 2kg and over
4. All bags purchased must be of the same brand
5. Free bag is to be the equivalent of the most frequently purchased size.
6. All purchases must be from the one outlet that you have nominated.
7. Your free bag is to be collected from your nominated outlet.
8. You are responsible for notifying the Passion for Pets staff member at point of sale that you are a member of the Passion for Pets frequent buyer plan.
9. The Passion for Pets frequent buyer plan may be cancelled or altered at any time.

Passion for Pets Privacy Statement

“Passion for Pets understands the importance of protecting your rights to privacy. In handling personal information, Passion for Pets is subject to the Privacy Act and complies with the ten National Privacy Principles in the Act.

Passion for Pets collects your personal information so that it can provide to you, and ensure you have access to, all Passion for Pets material and activities.

To provide you with all the services offered by Passion for Pets, we may disclose your information to third parties that we engage to provide administrative or other services. Such disclosure is always on a confidential basis.

Please note that you have the right to request at any time that you no longer wish to be a member of the Passion for Pets frequent buyer plan or receive information from Passion for Pets and have your personal information used for that purpose.

You have a right to access the personal information we collect and hold about you. If at any time you would like to access or change your details, or you would like more information on our approach to privacy, please contact us by e-mail at info@passionforpets.com.au or at Passion for Pets – Frankston, 544 Frankston-Dandenong Road, Carrum Downs, Victoria, 3201, Phone: (03) 9775 1361 Fax: (03) 9775 1232

“ I have read and understood the terms and conditions associated with the Passion for Pets frequent buyer plan.

I have read and understand the Passion for Pets privacy statement.

I agree to abide by the terms and conditions as described above.”

Customers signature		Date	
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“ I do NOT wish to receive any information from Passion for Pets about any other special offers or related activities”

Office Use only

Staff members signature		Date	
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Date Processed							
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Passion for Pets frequent buyer plan – fact sheet

Congratulations on joining the Passion for Pets frequent buyer club. Below are some of the most commonly asked questions regarding the club. Please do not hesitate to contact us should you have any further questions.

Q. “Do I have to pay to join?”

A. Access to the plan is absolutely free. All you have to do is complete an application form.

Q. “Am I obligated to purchase a certain amount of product?”

A. You can buy as much or as little as you want, however to collect your free bag of food you must purchase at least ten bags.

Q. “Do I have a time limit to purchase my ten bags?”

A. You can take as long as you like and this will depend on your animal's needs.

Q. “What happens if I purchase different size bags?”

A. The smallest size bag you can purchase under the plan is 2kg. If you purchase different size bags over 10kg you will be given the most commonly sized bag as your free bag. For example, if you purchase 7 x 15kg bags, 2 x 8kg bag and 1 x 3kg bag you will receive a 15kg bag as your free bag.

Q. “Can I purchase my ten bags at any pet store?”

A. The Passion for Pets frequent buyer plan is exclusive to Passion for Pets stores. Part of the plan is that you must nominate a Passion for Pets outlet to purchase your bags of food from.

Q. “What brands of food are part of the plan?”

A. Currently they include the entire range of Eukanuba, Iams, Advance, Hill's and Nutrience. If for some reason a brand is added or removed, you will be notified by Passion for Pets.

Q. “Do I have to carry a card around to say I am part of the plan?”

A. All of your details are kept at the store you nominated so there is no need to have to carry anything. This means another friend or family member can purchase your food and it will be recorded under your name. It is important to let your Passion for Pets staff member know at point of sale that you would like the purchase details recorded on a plan.

Q. “How do I get my free bag of food?”

A. As you purchase each bag of food, they are recorded on a sheet under your name at your nominated store. When you have ten purchases, your Passion for Pets staff member will let you know and you can collect your free bag of food. You can check at any time where you are up to by simply asking at your nominated Passion for Pets store.